

# 2021: TERMS & CONDITIONS

## CLIENT RESPONSIBILITY

- All children must be accompanied by an appropriate adult at all times.
- It is the guardian's responsibility to inform us of any allergies, special needs or illnesses that may effect the child or others on the programme.
- We ask that you supervise your child throughout in person and online classes.

## PAYMENT & REFUNDS

- Sessions are non refundable but online alternatives may be suggested.
- In case of cancellation, all effort will be made to reschedule the class/event.
- Refunds for workshops and memberships are on a discretionary basis and adequate notice must be given.

## DATA PROTECTION

- We keep your personal information protected and confidential. You can view our policy on the website or email [info@sensobaby.co.bw](mailto:info@sensobaby.co.bw) for a copy.

## CONFIDENTIALITY

- The SensoBaby curriculum, approach, training and materials belong to us and should not be copied, reproduced, distributed in any way without written permission. Please protect our business by adhering to this.

## SOCIAL MEDIA

- Photos are welcome during sessions. Please only take pictures of your own child or obtain consent, We have a media release form for images we share of clients. We love to see your pictures online so please credit the classes. Video recordings of the whole session/workshop are not permitted.

## EQUAL OPPORTUNITIES

- SensoBaby is inclusive and aims to make everyone feel welcome. We treat everyone with respect. If you have suggestions on how to adapt classes for inclusion or embrace different cultures, we appreciate your input.